



# BIZSUPPORT MENTOR



OCTEC LIMITED

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OCTEC's Biz Support Mentor is a key element of our Post Placement Support program, especially for participants with little or no work experience and those entering a different industry and different role. Through Biz Mentor, our Career Consultants:

- assess the need for mentoring support and the level of support required, e.g. formal or informal, frequency of contact, location of contact (at work, away from work)
- facilitate appropriate mentoring arrangements, e.g. fellow worker, community mentor or OCTEC Career Consultant, and any mentoring training required
- reinforce with our participants the importance of ethical work behaviour and employability skills
- support supervisors and co-workers to understand the nature of specific disabilities and to adapt work processes
- provide assistance with the costs of workplace mentoring and training where needed.

## CALL NOW

OCTEC created a retail position for Ryan with Richardson's Agriculture & Hardware (Armidale) in 2016. OCTEC and Richardson's Agriculture & Hardware developed a training plan and 'buddy' program involving a work colleague mentoring and supporting Ryan in developing essential retail skills. OCTEC's Biz Support Mentor package was specifically tailored to the employer's needs and met all the costs of Ryan's colleague while performing his mentoring role with Ryan.

## Contact

1800 258 182

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